



Southern Caregiver Resource Center

Caring for those who care for others

JOB ANNOUNCEMENT BILINGUAL (ENGLISH/SPANISH) CARE MANAGER

ORGANIZATION

Southern Caregiver Resource Center (SCRC) is a private, non-profit social services agency that has been offering services to family caregivers of adults with chronic and disabling conditions since 1987. SCRC is the leading provider of free caregiver support services for families caring for frail older adults and adults living with Alzheimer's Disease or related disorders in San Diego County. With a team of highly-qualified, professional staff, SCRC supports families through a full range of programs and services such as Specialized Information, Family Consultation/Case Management Services, Respite Care, Short-term Counseling, Legal/Financial Consultation, Education and Training, Support Groups, Employer Resources and evidence-based programs such as REACH2Caregivers/CALMA and Operation Family Caregiver.

POSITION DESCRIPTION

The Care Manager is a full-time position working in the REACH2Caregivers Program and reporting to SCRC's Clinical Supervisor. REACH2Caregivers program is an evidence based psychoeducational class series for caregivers of individuals with Alzheimer's disease or related dementias. Classes are offered in group settings with other caregivers and focus on helping caregivers cope with their caregiving situation, take better care of themselves, learn stress management techniques and develop effective family communication skills. The Care Manager provides the REACH2Caregivers "early intervention" psychoeducational program as well as case management, care planning and consultation, and support services to caregivers and families of individuals with Alzheimer's Disease or related dementias throughout San Diego County. The Care Manager facilitates a support group and works closely with the REACH Program's Outreach Team on prevention outreach activities.

QUALIFICATIONS

- Master's degree in a clinical discipline and/or health and aging discipline (MSW, MFT, MA, MSG). Clinical licensure or working towards clinical licensure preferred.
- Bilingual in Spanish/English required, including excellent verbal and written communication skills in Spanish and English.
- Ability to work effectively with interpreter services in the County's threshold languages (e.g. Tagalog, Vietnamese or Arabic) as needed.
- Understanding of diverse cultures, health disparities and issues related to access of services.
- Knowledge and skills to thoroughly assess the needs of family caregivers including knowledge related to a variety of chronic and disabling health conditions, relevant community resources, helpful interventions, long-term care planning options, and issues related to caregiver mental health.
- Familiarity with health and mental health agencies, social service agencies and formal/informal support networks.
- Ability to maintain thorough and accurate case records and documentation.
- Exceptional organizational skills, accuracy and attention to detail.

- Excellent interpersonal skills and the ability to interact effectively and professionally with a variety of staff, clients and collaborative partners.
- Knowledge and proficiency in the use of computer programs including Microsoft Word, Excel and Outlook. Ability to learn additional software programs and databases as needed.
- Public speaking, group facilitation or education experience desirable.
- Proof of a valid California driver's license, adequate automobile insurance coverage and vehicle for use on the job or reliable transportation.
- Ability to meet the required work schedule of 8:00 a.m. to 5:00 p.m. Monday through Friday.
- Ability to work flexible hours as needed, including occasional nights and weekends.
- While performing the duties of this job, the employee is occasionally required to stand, walk or sit for long periods of time. The employee may occasionally lift and/or move up to 15 pounds.

COMPENSATION AND BENEFITS

Salary commensurate with experience. Full-time employees have access to excellent benefits including generous paid time off, sick time, and 12 paid holidays. Exceptional health, dental, vision, 403b retirement plan and mileage reimbursement. Position works 40 hours per week, typically Monday through Friday.

Clinical Supervision: In-house supervision provided for individuals registered with the Board of Behavioral Sciences and in the process of licensure for LCSW or LMFT.

Public Service Loan Forgiveness: Employment with SCRC, as a non-profit agency, allows individuals with direct student loans to apply for the Public Service Loan Forgiveness Program.

APPLICATION PROCESS

Submit resume to Lacy Stokes, Director of Programs, at ljohnson@caregivercenter.org.

While each department has their specific roles, our staff prides itself on working together to support the whole agency. Come be a part of a team where you can take pride in knowing that you are making a difference in our community and the people we serve!